

## **The CDE contract with ADSA Dieticians – Frequently Asked Questions**

### **General questions**

#### ***I currently do some work for a CDE Centre. How does this new contract impact on this arrangement?***

This new contract does not have any impact on any current work arrangements that may be in place between Dieticians and CDE centres.

This contract is for a new model that the CDE is rolling out, and Dieticians should regard this contract as separate from any existing arrangements that are in place.

Essentially, there will be two categories of CDE patients:

- Patients registered with a CDE Centre (current model)
- New patients, registered on this new model

When a Dietician sees a patient that is on the “current model” (registered with a CDE Centre), then existing arrangements between Dieticians and CDE Centres shall remain in place, and work done within these arrangements (directly for CDE centres) must still be paid for by the CDE Centres.

When a Dietician sees a “New Model” patient, work done for these new patients must be paid for by the CDE Head Office, via normal claiming procedures, as explained in the contract.

#### ***If I do work for a CDE Centre already, does this new contract change the amount I am being paid by the CDE Centre?***

No. The business arrangements in place for Dieticians already doing work for CDE Centres will not change. You are free to negotiate rates for “current model” patients directly with CDE Centres.

The CDE head Office cannot dictate what CDE Centres must pay their allied healthcare service providers for work done.

#### ***How will I get to see CDE patients under this new contract?***

Patients are entitled to at least one dietician consultation per year. In this new model, the CDE will provide each patient with lists of the various healthcare providers in their area, which they can consult with. The patient will then make an appointment to see their service provider of choice, in their area.

It is important to understand that choice of service provider rests entirely with the patient, as long as they elect to see a CDE contracted service provider.

## **Questions about “accreditation” and the course**

### ***Why must I be accredited?***

The CDE and ADSA have agreed that ADSA Dieticians must complete an accreditation course, to ensure that all participating Dieticians are fully equipped to counsel patients with diabetes. Quality assurance is an important component of the CDE programme.

### ***How do I become accredited?***

The CDE shall shortly make available an online, self study course that contracted Dieticians shall have access to. The course shall entail some reading, study and questions that require completion. Detail on this shall be made available to contracted Dieticians.

### ***How long is the course?***

Because the course is self study based, there is no set course length. Some Dieticians may complete the course within a week, some may take longer.

### ***By when must I complete the course?***

The contract stipulates that Dieticians must complete the course within 6 months of signing the contract. Dieticians may sign the contract before starting the course.

### ***What does the course cost?***

There is no charge for the course.

## **Questions about claiming and reimbursement**

### ***How do I get paid in this new model?***

Firstly, Dieticians should make sure that the patient has a benefit available. Patients are allowed one visit to a dietician per year (if more are required, these must be pre-authorized).

Once the consultation has occurred, then the Dietician should claim directly from the CDE, via electronic claiming channels. Paper claims shall also be processed.

Each claim shall be validated and processed, and payment for valid claims shall be made directly by the CDE to the claiming Dietician.

***Do I get paid per consultation?***

Yes. Payment is made per consultation. Remember, however, that only one consultation per year for each CDE patient is allowed, unless more have been authorised.